


1. Would you recommend this surgery to a colleague?

		Response Percent	Response Count
Yes		100.0%	27
No		0.0%	0

If no, please specify why 1

answered question 27

skipped question 0

2. What did you learn from this Surgery?



	Response Count
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27

answered question 27

skipped question 0

3. Do you feel you now have enough information to manage your pension?



		Response Percent	Response Count
Yes		74.1%	20
No		25.9%	7

If no, please specify why 7

answered question 27

skipped question 0

4. Would you like to see any improvements made to the Surgeries?

		Response Percent	Response Count
Yes		22.2%	6
No		77.8%	21
	If yes, please specify		9
	answered question		27
	skipped question		0

Q1. Would you recommend this surgery to a colleague?

1 IF they had queries

Jan 27, 2012 3:43 PM

Q2. What did you learn from this Surgery?

1	Clarification of my personal pension situation current regulation in relation to retirement and benefits for family members at death. Was given leaflet showing how I can work out my pension benefit.	Feb 1, 2012 7:08 PM
2	What pension to expect now and and at 65.	Feb 1, 2012 3:27 PM
3	my pension rights	Jan 31, 2012 3:57 PM
4	intranet	Jan 31, 2012 12:14 PM
5	Very interesting and reassuring on the medical retirement side of things.	Jan 30, 2012 2:05 PM
6	I need to change the details on my contact information. e.g.death in service etc. My pension can tick along as it is at the moment, which was reassuring to find out.	Jan 30, 2012 1:49 PM
7	It was good to be able to consider the various options - effect of moving to shorter working week, additional contributions etc to help me make decisions in the future.	Jan 30, 2012 12:31 PM
8	The best time for me to get VR or Redunancy is after i'm 55. I'm worth more dead than alive and dont leave the pension scheme whatever happens	Jan 30, 2012 12:24 PM
9	I was pleased to see my continuous service had been registered & I can use the Pensions website to find further information	Jan 30, 2012 12:21 PM
10	ABOUT MY CIRCUMSTANCES	Jan 30, 2012 12:13 PM
11	Received answers to specific questions relating to my personal circumstances.	Jan 30, 2012 12:03 PM
12	Value of pension if retire at 60 as opposed to 65 and if I were made redundant after 55th birthday Ensuring all employers prior to WCC listed and included as part of calculation Also info regarding TPA pension sharing order	Jan 30, 2012 11:47 AM
13	Considerable insight into proposed pension changes and my ability to retire early	Jan 30, 2012 11:43 AM
14	A bit more about the transfer process, and possible future changes to the local government pension scheme	Jan 30, 2012 11:35 AM
15	Some personal questions I had regarding my pension	Jan 30, 2012 11:34 AM
16	clarified a problem on my pension I have been trying to sort out for years - thank you !	Jan 30, 2012 11:13 AM
17	My options and current position	Jan 30, 2012 10:36 AM
18	That I can transfer pension funds internally - either from UK to another country or vice versa.	Jan 30, 2012 9:51 AM
19	Information about my personal pension situation -very helpful	Jan 30, 2012 9:44 AM
20	How and when my pension is payable and the options available for conversion of part of it to lump sum.	Jan 30, 2012 8:43 AM

Q2. What did you learn from this Surgery?

21	rules regarding pensions if made redundant	Jan 28, 2012 2:30 PM
22	A little more about my position re 'added years'	Jan 27, 2012 3:43 PM
23	clarified my personal situation	Jan 27, 2012 2:30 PM
24	Had some nagging doubts answered and found out I needed to complete nomination form	Jan 27, 2012 2:08 PM
25	The pros and cons of transferring pensions and how much I would take home at 60	Jan 27, 2012 1:51 PM
26	'Health check' on pensions status	Jan 27, 2012 12:31 PM
27	Information specific to me which could not have been covered in the "general" briefing session I previously attended. Very helpful, thank you	Jan 27, 2012 11:42 AM

Q3. Do you feel you now have enough information to manage your pension?

1	I still need to look into medical retirement policy.	Jan 30, 2012 2:05 PM
2	I need to understand what the information means first but it did sound very straight forward.	Jan 30, 2012 12:21 PM
3	Will need to see my pension statement to understand how this scheme works	Jan 30, 2012 11:35 AM
4	That's not what I wanted to know. See Q 2.	Jan 30, 2012 9:51 AM
5	As things will possibly change in 2014 or 2015	Jan 28, 2012 2:30 PM
6	For the time-being	Jan 27, 2012 3:43 PM
7	but Doug is going to provide me with the info I requested	Jan 27, 2012 2:30 PM

Q4. Would you like to see any improvements made to the Surgeries?

1	more time	Jan 31, 2012 12:14 PM
2	More frequent would be good.	Jan 30, 2012 12:24 PM
3	More opportunities to access such surgeries and publicity in relation to 'self-serve' opportunities on the new website.	Jan 30, 2012 12:03 PM
4	Just right length of time - a super service	Jan 30, 2012 11:43 AM
5	I ran over by a few minutes, apologies so not sure if 25 or 30 mins might be better, but depends on what individual queries people have.	Jan 30, 2012 9:44 AM
6	I do feel that as LGPS will change over next few years, the surgeries will be more relevant.	Jan 28, 2012 2:30 PM
7	Perhaps they should be available each year?	Jan 27, 2012 3:43 PM
8	I think it would be helpful to use opportunity to verify the details you hold with staff attending the surgery	Jan 27, 2012 2:30 PM
9	More realistic timetable: 20 minutes per person leads to over run: I was the third appointment of the day and the sessions were already running 10 minutes late!	Jan 27, 2012 11:42 AM